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**PRIUS IPM
APPEAL FORM**
McCarthy, et al. v. Toyota Motor Corp., et al.

Prior to completing this appeal form you may visit the “Is my Vehicle a Subject Vehicle?” section of the Settlement website to confirm the VIN you are submitting is an appeal for a Subject Vehicle or you may call 1-833-942-3997 and provide the Settlement Notice Administrator with the Subject Vehicle’s VIN.

“Subject Vehicle” is any 2010 to 2015 model year Prius or 2012 to 2017 model year Prius V vehicle that was the subject of Safety Recalls E0E, F0R, J0V, and/or 20TA10. **NOTE:** Settlement benefits are available even if the Subject Vehicle has not yet received the software updates provided under these recalls.

This Appeal Form only pertains to a denial of benefits under the Settlement’s Customer Confidence Program and Loaner/Towing Program that was implemented on March 7, 2023.

Please complete this Request to Appeal Form if you were denied certain coverage or other benefits provided by the Settlement’s Customer Confidence Program and/or Loaner/Towing Program (summarized below) on or after March 7, 2023 and you wish to appeal that denial.

INSTRUCTIONS FOR COMPLETING THIS APPEAL FORM

- 1) The completed Appeal Form and any supporting documentation, can be submitted **online at www.toyotapriusinvertersettlement.com, under “Appeal.”** Alternatively, it can be **mailed to:**

**Prius IPM Settlement Notice Administrator
c/o Kroll Notice Administration
P.O. Box 5324
New York, NY 10150-5324**

We encourage you to use the on-line option. Toyota, Class Counsel, and/or the Settlement Administrators are not liable for misdelivered, misdirected, lost, damaged, illegible, destroyed, or otherwise not received mail. If you choose to submit your appeal by mail, the postmark date will be considered the date on which the appeal was submitted.

- 2) You must complete this form if you wish to appeal the denial by a Toyota Dealer of any of the following benefits provided by the Settlement’s Customer Confidence Program and/or Loaner/Towing Program, **provided the denial of benefits occurred on or after March 7, 2023:**
- (a) the cost-free repair or replacement of an IPM or an Inverter under the terms outlined in the Settlement Agreement (available at www.toyotapriusinvertersettlement.com).
 - (b) rental car expenses incurred in connection with the repair or replacement of an IPM or an Inverter under the terms outlined in the Settlement Agreement; and/or
 - (c) towing charges that had been incurred in connection with the repair or replacement of an IPM or an Inverter under the terms outlined in the Settlement Agreement.

- 3) Capitalized terms in this Appeal Form have the same meaning as provided in the Settlement Agreement, which is available at www.toyotapriusinvertersettlement.com, under **“Important Documents”**.



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- 4) If you are submitting a paper Appeal Form, please type or print legibly in blue or black ink. Do not use any highlighters. Provide **all** requested information to complete and submit this Appeal Form, attach supporting documentation, as specified below, and sign the Appeal Form.

IMPORTANT INFORMATION: In Section II, below, please provide all paperwork given to you at the time one or more of the settlement benefits listed in paragraph 2, above, were denied. If you no longer have the paperwork, please visit your Toyota Dealer, and request a copy. If you are unable to obtain a copy, please explain this in the comment section, of Section II, below, and the Settlement Claims Administrators will make a good faith effort to retrieve it from the Toyota Dealer. The inability to obtain supporting paperwork is grounds for denial of this Appeal.

If you paid for one or more of the settlement benefits (described in paragraph 2, above) after coverage was denied by a Toyota Dealer, please submit proof of such payment with your Appeal Form.

- 5) **TIME LIMITS FOR APPEAL:** If, at the time you were denied one or more of the settlement benefits described in paragraph 2, above, and the Toyota Dealer provided you with paperwork advising you that you had 45 days within which to appeal that denial, then you must submit your completed Appeal Form and any supporting documentation by mail or electronically **no later than forty-five (45) days following the date on that paperwork.**

If the Toyota Dealer did not provide you with paperwork advising you of your right to appeal and where to find a copy of the Appeal Form, **you must submit your completed Appeal Form and any supporting documents by mail or electronically no later than one (1) year from the date you were denied benefits.**

- 6) Your VIN can be found on the Subject Vehicle, and/or on the paperwork you received from the Toyota Dealer at the time your claim for the settlement benefits under the Customer Confidence Program and/or Loaner/Towing Program described in paragraph 2, above, was denied. If you do not know your VIN, and no longer have the Subject Vehicle or your dealer paperwork, you may also be able to obtain the VIN from third parties, including the Toyota Dealer from which you purchased your Subject Vehicle, the DMV, and/or your insurance agent.

Important: Keep a copy of your completed Appeal Form and the supporting documents. Any documents you submit with your Appeal Form will not be returned. **Do not send original documents.**

It is your duty to submit a complete and timely Appeal Form and supporting documents.

If you fail to timely and fully complete this Appeal Form and submit the required supporting documentation, your appeal may be denied. The Settlement Claims Administrators have the right to request additional documentation to assess the basis for your appeal.



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SECTION I – APPEAL INFORMATION

1. **Full Name:** _____
First Name Last Name

2. **Current Address:** _____
Address

City State Zip Code

3. **Telephone Number:** (____ ____) ____ ____ - ____ ____

4. **E-mail Address:** _____@_____

5. **Vehicle Information:**
Model: _____ Year: _____
(yyyy)

Vehicle Identification Number (“VIN”):

I hereby notify the Settlement Claims Administrators that I am appealing because of the following (check the box(es) that apply):

I have been denied a free IPM or Inverter repair or replacement under the Customer Confidence Program

Date of Denial: ____ ____ / ____ ____ / ____ ____
(mm/dd/yyyy)

Name and Address of Toyota Dealer where a free IPM or Inverter repair or replacement under the Customer Confidence Program was requested and denied:

I have been denied a free loaner car under the Loaner/Towing Program

Date of Denial: ___ ___ / ___ ___ / ___ ___ ___ ___
(mm/dd/yyyy)

Name and Address of Toyota Dealer where a free IPM or Inverter repair or replacement under the Customer Confidence Program was requested and denied:

I have been denied free towing under the Loaner/Towing Program

Date of Denial: ___ ___ / ___ ___ / ___ ___ ___ ___
(mm/dd/yyyy)

Name and Address of Toyota Dealer where free towing coverage under the Loaner/Towing Program was requested and denied. If towing was denied by the Toyota hotline, and not by a Toyota dealer, please simply state that below:

In the box below, please include any additional information regarding your appeal. For example, if you were unable to obtain paperwork from the Toyota Dealer, please state that here. If you were told why your benefits were denied and that explanation does not appear on your paperwork, please state that here. If you need more room, you may include an **additional page**.

[Empty box for additional information]



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SECTION II – ATTESTATION

I affirm under the laws of the United States of America that the information in this Request to Appeal Form is true and correct to the best of my knowledge, information and belief. I understand that my Request to Appeal Form may be subject to audit, verification and the Settlement Claims Administrators’ and Court’s review.

Signature _____

Date ____/____/____
(mm/dd/yyyy)

SECTION III – REQUEST TO APPEAL FORM COMPLETION AND SUBMISSION CHECKLIST

- Be sure that your completed Appeal Form includes your current name, address, telephone number, contact information and the vehicle identification number (VIN) of your Subject Vehicle.
- Be sure to attach the paperwork (if any) given to you at the time coverage under this program was denied, along with any other documentation you think is relevant, including proof of payment, if applicable.
- If you no longer have the paperwork given to you at the time coverage was denied, please make sure to try to obtain it from your Toyota Dealer.
- If you are unable to obtain paperwork from your Toyota dealer, make sure to state this in the comments section, above.
- Keep a copy of your completed Appeal Form and the originals and copies of any documentation submitted for your records. **Do not send original documents.**
- Sign and date your Appeal Form.
- Confirm your VIN is a Subject Vehicle by using the Is my Vehicle a Subject Vehicle? section of the Settlement website or calling 1-833-942-3997.

Appeal Forms will be processed and approved in accordance with the terms of the Settlement Agreement. If you have questions about the status of your appeal, please call 1-833-942-3997 or visit www.toyotapriusinvertersettlement.com and fill out the “Contact Us” section.